

Note contd.  
Dt. 17.12.2013.

Sub: Medical Audit – Preparation of general guidelines to the NWHs to be followed at the time of discharge of Aarogyasri patients – Submitted – Reg.

Ref: Minutes of meeting of Medical Audit Dept. with Operations wing held on 01.10.2013.

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- 4) With ref. to the above, it was decided to update the guidelines to be followed by the NWHs at the time of discharge of Aarogyasri patients.
- 5) Accordingly, the Medical Audit Dept. has prepared the guidelines to be followed by the NWHs at the time of discharge of Aarogyasri patients.
- 6) The draft guidelines are submitted alongside for approval.
- 7) Subject to approval, the same may be uploaded in the web portal of

AHCT.

*[Signature]*

JEO(Medical Audit)

*[Signature]*  
17/12/13

CMA

CEO

*[Signature]*  
17/12/13

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17/12/13

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## General Guidelines to the NWHs to be followed at the time of Discharge of Aarogyasri Patient

### **1. Discharged on Complete Recovery**

- Patient shall be discharged only after completion of treatment and should be in a complete fit condition.
- Patient should be properly counselled and advised by the treating doctor and RAMCO at the time of discharge.
- 10 Days post discharge medication shall be provided at the time of discharge along with transportation charges.
- Follow up advice i.e. follow up medication, schedule, place of reporting and consultation shall be clearly explained to the patient by RAMCO and same shall be mentioned in Discharge Summary in detail.
- Photograph of the patient along with RAMCO and NAM shall be taken in front of Aarogyasri Kiosk and uploaded along with discharge summary.

### **2. Discharged with residual effects**

- Patient should be in stable condition at the time of discharge.
- The patient and attendant shall be counselled by Treating Doctor/RAMCO.
- The status of patient and details of residual effect shall be uploaded in discharge summary.
- Consent of patient/attendant must be obtained and uploaded along with Discharge Summary.
- The details of care along with medication to be given to the patient and shall be clearly explained to the patient/attendant.
- Photograph of patient with RAMCO and NAM either on couch or on bed shall be taken and uploaded along with Discharge Summary.

### **3. Partially Treated and being transferred to higher centre on account of medical reasons /Complications**

- The treating doctor/RAMCO shall clearly explain reasons for transfer to the patient and attendant.
- The patient and attendant shall be counselled and risk explained by Treating Doctor/RAMCO.
- Consent of patient/attendant must be obtained and uploaded along with Discharge Summary.
- The status of patient and reasons for transfer shall be uploaded in discharge summary with diagnostic proof.
- Hospital shall provide necessary medical assistance for shifting of patient and shall take all the precautions for the patient safety during shifting.
- Hospital shall coordinate with other hospital /higher centre and ensure the smooth transfer of patient to higher Centre/Referral Hospital.

- Photograph of patient with RAMCO and NAM either on couch or on bed shall be taken and uploaded along with Discharge Summary.
- Feedback from the patient on deficiency of service to be obtained at the time of discharge by the NAM.

(P.T.O)

- Feedback on money spent for Investigations/ Blood transfusion / drugs or for any other item to be obtained at the time of discharge by the NAM.

**4. Discharged against medical advice/Left against Medical Advice**

- For LAMA cases a letter from the patient/attendant to be taken for going out of the hospital at their own risk without any pressure from any persons.

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