

Dr.NTR Vaidya Seva Trust (Govt.of Andhra Pradesh)

Circular

Dr.NTRVST/Operations/ 2017 Dated:28.11.2017

Sub: Dr.NTRVST-Ops-Deployment of Time Laminations and validations in the online process of Aarogya Raksha Scheme cases-Request to update all pending cases within 10 days-Reg .

Ref: Cir.No.Dr.NTRVST/Operations/59/2016, Dated:22.06.2016

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There are prescribed time limitations and validations in the online process flow of approval of both preauth and claim cases as per the Service Level agreement in the MOU/SCA for better monitoring and quality control of the various schemes that are being implemented by the Trust.

In this regard, now the Trust has decided to deploy all the time limitations and validations in Aarogya Raksha Scheme that are exiting in the other schemes of the Trust.(At present there are no time limitations in Aarogya Raksha Scheme)

The prescribed Time limitations/validations are herewith enclosed in Annexure along with the guidelines and description for kind perusal of the Network Hospital and will be deployed in the online process of cases under Aarogya Raksha.

All the Network Hospitals are hereby requested to note the Time limitations and Validations carefully, so as to avoid auto cancellations, Cancelled by Trust, pending not updated by MEDCO etc., and act accordingly.

Hence all the Network Hospitals are requested to upload preauth pending cases, claim submission to update all the cases so as to avoid auto cancellation, revert back of not updated cases etc.

If not updated, Auto Cancelled, cancellation cases etc, will not be considered


for Chief Executive Officer

Encl: Annexure

To:

All the Network Hospitals in the State of Andhra Pradesh.

Copy to:

1. The PMU Department , Dr.NTRVST
2. All the HoDs of Dr.NTRVST.
3. All the District Coordinators of Dr.NTRVST.
4. The PS to CEO, Dr.NTR VST.

5. JES - A R.

Dr.NTR Vaidya Seva Trust
(Govt.of Andhra Pradesh)

Annexure			
Time limitations and Validations of Aarogya Raksha online process			
S.No	Status Name	Time limitations	Description
1	Preauth Auto Cancellation (PTD Approved)	30Days	If NWH not updated the case from PTD Approved to Surgery update status the case will be Auto Cancelled and the status will be Preauth Auto Cancellation (PTD approved)
2	Auto Cancelled by Trust (Preauth pending not updated)	30 days	If NWH not updated the pending case from Preauth Status to pending updated status, the case will be Auto cancelled and the status will be Auto Cancelled by Trust (Preauth pending not updated)
3	Cancelled by Trust (Surgery update)	60 days	If NWH not updated the case from Surgery updated to Discharge update status, the case will be Auto Cancelled and the status will be Cancelled by Trust(Surgery Updated)
4	Cancelled by Trust (Discharge Update)	60 days	IF NWH not updated the case form Discharge Updated status to Claim Submitted Status, the case will be Auto Cancelled by Trust (Discharge Update)
5	Claim panel doctor pending at MEDCO not updated	45 days	If NWH not pending the case from Claim doctor pending updated status to Claim Doctor Pending updated status, the case will be auto updated and the status will be Claim Doctor pending MEDCO not updated.
6	JEO Pending MEDCO not updated	45 Days	If NWH not updated the case from JEO Pending status to JEO pending updated status, the case will be auto updated and the status will be JEO Pending MEDCO not updated
7	EO Pending MEDCO not updated	45 days	If NWH not updated the case from EO Pending status to EO pending updated status, the case will be auto updated and the status will be EO Pending MEDCO not updated


Chief Executive Officer