

**Dr.NTR Vaidya Seva Trust**  
**Govt. of Andhra Pradesh**

**Cir. No. Dr NTRVST/Operations/59 /2016,Date. .06.2016.**

**C I R C U L A R**

Sub: Dr.NTR VST – Ops – Modification of Time limitations and validations in the online process of Dr NTR VS and EHS Preauth and Claim Cases – Online Deployment on 01<sup>st</sup> August 2016 – Intimation to all the Network Hospitals – Reg.

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It is to inform that there are Prescribed Time limitations and Validations in the online process flow of approval of both Preauth and Claim cases as per the Service Level agreement in the MOU / SCA for better monitoring and quality control of the Schemes.

In this regard the Trust has decided to modify and reduce the existing Time limitations / Validations to hasten the process of clearance of cases and early release of claim payments to the Network Hospitals.

**The Recommended Time limitations / Validations are herewith enclosed in Annexure along with existing guidelines and description for kind perusal of the Network Hospitals and will be deployed in the online process of both the web portals of Dr NTR VS and EHS with effect from 01<sup>st</sup> August 2016.**

Hence, all the Network Hospitals are hereby requested to note the modified Time limitations and Validations carefully, so as to avoid Auto Cancellations, Cancelled by Trust, Pending not updated by MEDCO etc., and act accordingly while updating the Preauthorization and Claim Cases under Schemes being implemented by Dr NTR Vaidya Seva Trust within the prescribed period of time.

Encl: As above.

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Chief Executive Officer  
2016

To

All the Network Hospitals in the States of Andhra Pradesh and Telangana.

Copy to:

1. Submitted to the Prl. Secy. to Govt., HM & FW Dept., A.P. Secretariat, Hyderabad for favour of information.
2. The Deputy General Manager (PMU), Dr.NTR Vaidya Seva Trust, Hyderabad with a request to upload this circular in the web portal of Dr NTR VS and EHS.
3. Th HoDs of all the Departments of Dr.NTR Vaidya Seva Trust, Hyderabad.
4. All the District Coordinators of Dr.NTR Vaidya Seva Trust in the States of Andhra Pradesh and Telangana.
5. Peshi to the CEO, Dr.NTR Vaidya Seva Trust, Hyderabad.

**Dr.NTR Vaidya Seva Trust**  
Govt. of Andhra Pradesh

<b>Annexure</b>						
<b>Time Limitations and validations of in the online process</b>						
S.No	Status Name	DR NTR VAIDYA SEVA		EHS		Description
		Existing	Proposed	Existing	Proposed	
1	Preauth Auto Cancellation (PTD Approved)	30days	30days	30days	30days	If NWH not updated the case from PTD Approved to Surgery Update status, the Case will be Auto Cancelled and the status will be "Preauth Auto Cancellation (PTD approved)".
2	Auto Cancelled by Trust(Preauth pending not updated)	45days	30days	45days	30days	If NWH not updated the pending case from preauth Pending status to pending updated status, the Case will be auto Cancelled and the status will be "Auto Cancelled by Trust (Preauth pending not updated)".
3	Cancelled by Trust(Surgery Update)	100days	60days	60days	60days	If NWH not updated the case from Surgery update to Discharge Update status, the case will be Auto Cancelled and the status will be "Cancelled by Trust(Surgery Updated)"
4	Cancelled by Trust(Discharge Update)	90days	60days	60days	60days	If NWH not updated the case from Discharge Updated status to Claim submitted status, the case will be Auto Cancelled and the status will be "Cancelled by Trust(Discharge Update)".
5	Claim panel doctor pending MEDCO not updated	90days	45days	-	45days	If NWH not updated the case from Claim Doctor Pending status to Claim Dctor Pending Updated status, the case will be auto updated and the status will be "Claim doctor Pending MEDCO not updated".
6	JEO Pending MEDCO not updated	90days	45days	-	45days	If NWH not updated the case from JEO Pending status to JEO Pending Updated status, the case will be auto updated and the status will be "JEO Pending MEDCO not updated".
7	EO Pending MEDCO not updated	90days	45days	-	45days	If NWH not updated the case from EO Pending Updated status, to EO Pending Updated status, the case will be auto updated and the status will be "EO Pending MEDCO not updated".

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and  
Chief Executive Officer